SUPPORT

CUSTOMER SUPPORT LINE: 1-800-970-2337

Clinical Support 24 hrs/day, 7 days/week
Speak live with a Moog Clinical representative for pump questions, troubleshooting guidance & PLSS Support.

Customer Service M-F 8:30-5p (MTN)
Call during business hours for product line questions, orders, complaints and RMA support.

*NOTE: For safety reasons, Moog will not give out the pump access code over the phone. Please obtain the code from your administrator or specialty pharmacy prior to calling for support.

TRAINING OPTIONS

e-Learning: Email requests to eLearning@moog.com

Enroll in our free online Curlin training program. Become a competent Curlin user from any device or location at your own pace! A certificate of achievement is awarded to each trainee upon successful completion. This is a comprehensive program covering all modes of therapy – Continuous, TPN, PCA, Variable and Intermittent.

Ask us about customizing training to fit your business model. Become a “Super User” and have accessibility to register new employees as they are hired, track all training progress for your facility, and pull reports to evaluate education compliance.

ON-SITE EDUCATION: Request through your Sales Representative or Clinical Support Line #800-970-2337

For larger groups requiring several training classes. Our Clinical Specialist will work with your administrator to organize this in-person training at your location.

LIVE STREAM VIDEO TRAINING: Request through your Sales Representative or Clinical Support Line #800-970-2337

Our Clinical Specialist will connect with your team via live-stream video, direct from our corporate office in Salt Lake City, UT. Moog will help organize training materials needed and customize this ideal small-group training to meet the needs of your business.
TRIANG MATERIALS

Curlin 6000 Series V2.04 Ambulatory Infusion Pump
Clinician Instruction Booklet (#58386): This provides instruction for all therapy modes in one guide.

Curlin 6000 Series V2.04 Ambulatory Infusion Pump
Clinician’s Guides: These provide instructions for programming specific therapies.
- Clinician Guide Curlin 6000 - Continuous Therapy (#46258)
- Clinician Guide Curlin 6000 - Intermittent Therapy (#46259)
- Clinician Guide Curlin 6000 - Variable Therapy (#46260)
- Clinician Guide Curlin 6000 - TPN Therapy (#46261)
- Clinician Guide Curlin 6000 - PCA Therapy (#46262)

Curlin 6000 Series V2.04 Ambulatory Infusion Pump
Patient Instruction Booklet (#59232): This provides basic pump operation for patients on loading the set, changing batteries, resuming an infusion and hanging a new medication container.

Curlin 6000 CMS Training Video (#49070): This DVD will provide an overview of programming the Curlin 6000 pump in all 5 delivery modes, review the administration sets and provide troubleshooting tips.

Curlin 6000 CMS Training Posttest (Individual therapy posttests available upon request)(#58930): This posttest contains questions on all 5 delivery modes and can be used to evaluate learning after viewing the Training Video.

Curlin 6000 CMS Skills Checklist (48958-021): This skills checklist can be utilized by your educators to document hands on return demonstration.

Curlin 6000 CMS In-Service Outline (#53675): This tool was developed to assist your educators in providing a full in-service to your staff and nursing agencies. We recommend that a full in-service is completed when training new users of the pump. Refer to the operator’s manual for full instructions, cautions and warnings.

Curlin 6000 In-Service DVD (#60058): (to be released) This DVD provides training on the Curlin 6000 in an In-Service format.

Curlin 6000 Training & Quick Reference Guide For Between Patient Use (#55335): This is a quick reference guide intended for those responsible for the inspecting, testing, and/or preparing of pumps prior to patient use. This procedure is also found in the User Manual, but in a quick guide format.

Select training material is available in Spanish. Please contact Customer Support for more information.

Visit our webpage to download electronic version of our training guides: http://www.curlinpump.com

To order pamphlet training guides at no charge, refer to the order numbers below and email Customer Service: Medcustomerservice@moog.com

Please include the following in your email order:
Account Name
Order # (located at end of each item)  Quantity

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